

Reducing Risk. Unleashing Opportunity.

### **2017 Broker Annual Meeting**

Washington, D.C. April 5, 2017



## Welcome

Charles J. Hall Acting Chairman of the Board of Directors and President

April 5, 2017



## Welcome

Troy Fuhriman Acting Chief Banking Officer and Sr. Vice President, Export Finance

April 5, 2017



## Agenda



#### 1:00pm Welcome

*Charles J. Hall, Acting Chairman of the Board of Directors and President Troy Fuhriman, Acting Chief Banking Officer and Senior Vice President, Export Finance* 

- 1:15pm Congressional and Intergovernmental Affairs Lee Stewart, Director of Intergovernmental Affairs
- 1:25pm Broker Relations Strategy Ed Coppola, Director, Broker Relations and Product Development
- 1:40pm U.S. Content Survey Update *Walter Hill, Vice President, Credit Review and Compliance*
- 1:45pm Current Issues in Risk Management Ken Tinsley, Chief Risk Officer





2:00pm Trade Finance and Insurance Update Jean Fitzgibbon, Deputy Vice President, Trade finance and Insurance Tom Fitzpatrick, Deputy Vice President, Trade Finance and Insurance Amy Shinkman, Director, Trade Finance and Insurance Jacob Bakst, Loan Officer, Trade Finance and Insurance

2:45pm Break

3:00pm Emerging Markets in the Emerging New World Order Bill Marsteller, Vice President, Country Risk and Economic Analysis Nicolas Liszop, Financial Economist Manli Zhang, Financial Economist Michael Monderer, Financial Economist



- 3:30pm EXIM Bank in Changing Times Jim Cruse, Senior Vice President, Policy and Planning
- 3:45pm Claims Results and Lessons Learned Irina Avilova, Senior Claims Officer
- 4:00pm Regional Export Promotion Program (REPP) Aerek Stephens, REPP Program Manager
- 4:15pm Closing remarks *Jim Burrows, Senior Vice President, Small Business*



## Congressional and Intergovernmental Affairs

Lee Stewart, Director of Intergovernmental Affairs

April 5, 2017



### **Broker Relations Strategy** Ed Coppola Director, Broker Relations and Product Development

#### April 5, 2017



### Broker Strategy

#### > Strengthen broker relationships and engagement

- Updated Broker Locator
- Quarterly webcasts
  - Next webcast April 20, 1:30pm 2:30pm
  - EOL overview targeting new and infrequent users
  - Calendar invite to follow
- Newsletter
- EOL focus group (seeking volunteers)
- Personal outreach and training

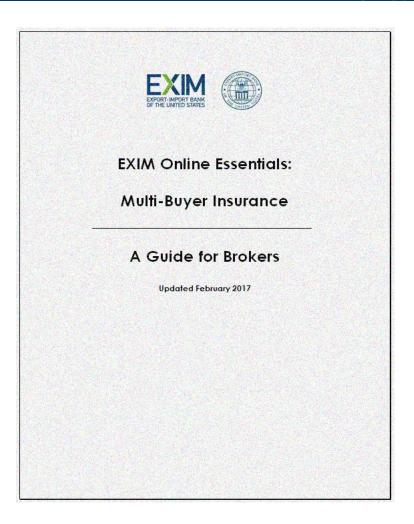




### Broker Strategy

#### > Updated and new training tools

- New EOL user guides for brokers
- Overview of key EOL functionalities
- Supplemented by a recorded webinar
- Additional recorded training tools on various aspects of EOL and other topics



### Broker Strategy



#### > New standards for broker locator eligibility

- Attend both Trade Finance Solutions for Exporters and Lenders seminar <u>and</u> broker-specific training
- Bind one policy within one year to remain on broker locator
- EXIM broker registration is withdrawn if no policies renewed or bound in two-year period
  - Applies to existing and new brokers
  - Brokers already on the locator who have not issued a policy in previous one-year period need to bind or renew one policy in the next one-period to retain their EXM registration



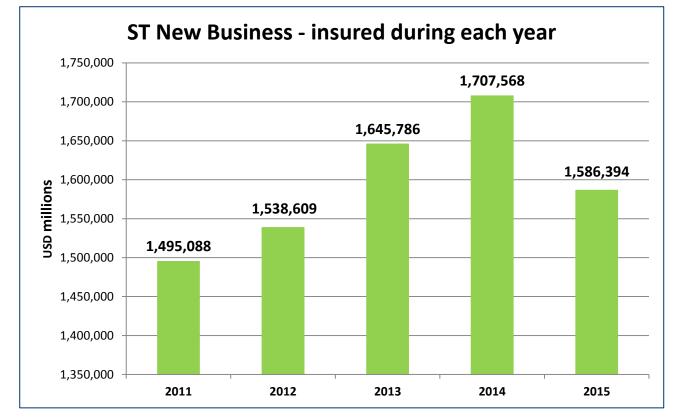
#### Impact of the Lapse: FY 2014 YTD\* v. FY 2017 YTD\*

Program	FY 2017 YTD Amount (\$M)	FY 2014 YTD Amount (\$M)	FY 2017 YTD Count	FY 2014 YTD Count
MT Insurance	\$12.5	\$3.7	13	13
ST Insurance – Bank-Held	\$517	\$810.5	29	81
ST Insurance – Single-Buyer	\$55.8	\$62.7	91	175
ST Insurance – Multi-Buyer	\$443.7	\$706.5	722	886
Express	\$110.6	\$146.6	355	333
Small Business	\$108.7	\$199.4	176	297
Standard	\$224.4	\$360.5	191	256

\* FY thru February

#### Market Conditions

- > Trade credit and political risk market as a whole continued to expand in spite of soft market
  - Notable exception: Hiscox
  - Multi-Buyer market capacity stable



Source: Berne Union 2016 Yearbook



### Market Conditions

- > Prices appear to have stabilized
- > Favorable reinsurance pricing and conditions for primary underwriters
- > Underwriters looking for new niche segments
  - Project Finance
- > Significant movement of underwriting talent
- > Several large credit and surety claims impact across the market

## U.S. Content Survey Update

Walter Hill Vice President, Credit Review and Compliance

#### April 5, 2017



## **Current Issues in Risk Management**

Ken Tinsley Chief Risk Officer

April 5, 2017



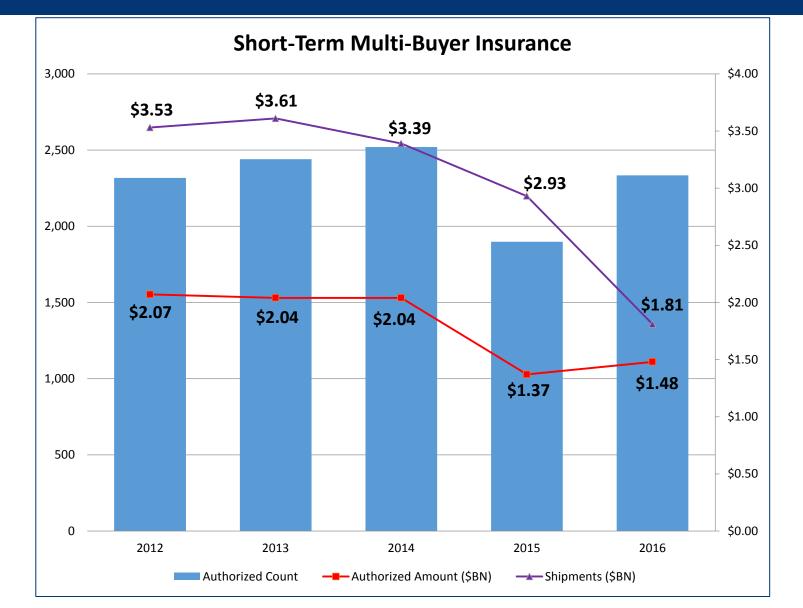
## Trade Finance and Insurance

Jean Fitzgibbon, Deputy Vice President Tom Fitzpatrick, Deputy Vice President Amy Shinkman, Director Jacob Bakst, Loan Officer

### April 5, 2017



#### Short Term Multi-Buyer Insurance



EXIM

### Short Term Multi-Buyer Insurance

Policy Type	FY 2016		FY 2015		FY 2014	
	Count	Authorized (millions)	Count	Authorized (millions)	Count	Authorized (Millions)
Multi-buyer (ESC) Deductible	602	\$781.8	511	\$741.3	706	\$1,134.7
Small Business (ENB)	661	\$350.2	533	\$319.7	819	\$493.4
Express Insurance (EXP)	1,071	\$348.2	854	\$307.0	995	\$414.3
TOTAL	2,334	\$1,480.2	1,898	\$1,368.0	2,520	\$2,042.4

\* As of February 2017

### Express Eligibility Criteria Effective March 1, 2017

### > Specific modifications

- Reinstatement of original 10 foreign credit buyers or fewer criteria;
- Establishment of an eligibility threshold of no more than 5 years of export credit experience;
- Reinstatement of the \$500 refundable advance deposit for all small business MB policy quotes;
- Establishment of an Express graduation policy.

### Express Graduation Criteria Effective June 1, 2017

### **Graduation guidelines**

- At the time of third renewal (i.e., going into their fourth year as a MB policyholder), Express policyholders need to convert to either:
  - 1. Whole-turnover policy ("ENB" or "ESC");
  - 2. Reasonable spread of risk ("RSOR") policy;
  - 3. Single-buyer policies ("ESS").

*Example:* ACME, Inc. of CA became an Express policyholder on August 1, 2013. As of August 1, 2017, the company has been with Ex-Im for 4 years and now falls under the Express graduation criteria.



### MB Policy Transaction Processing Modifications

### Specific modifications

- Extension of the published 5 day processing times on buyer credit reviews to 10 days;
- Ex-Im Online ("EOL") will be modified to allow for transactions to be placed in an "incomplete" status
  - Added EOL functions to enable uploading missing credit information (similar to current Claims process);
  - Ability to track transactions in the "incomplete status."



### Short Term Single-Buyer Insurance

Policy Type	FY 2017 YTD*		FY 2016		
	Count	Authorized (\$ Millions)	Count	Authorized (\$ Millions)	
Exporter Single-buyer (ESS)	91	\$55.9	206	\$62.5	
Financial Institution Buyer Credit (FIBC)	17	\$29.5	39	\$100.4	
Bank Letter of Credit (ELC)	12	\$487.5	46	\$2,154.0	
TOTAL	120	\$572.9	291	\$2,316.9	

<sup>\*</sup>End of February 2017

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### Medium Term Guarantees and Insurance

- > Portfolio composition
- Recent trends
- > Underwriting nuances
- > Pricing

### Medium Term Insurance and Guarantees

Туре	FY 2016		FY 2015		FY 2014	
	Count	Authorized (Millions)	Count	Authorized (Millions)	Count	Authorized (Millions)
Insurance	9	\$10.2	29	\$45.7	59	\$98.8
Guarantees	28	\$123	40	\$150	58	\$135
TOTAL	37	\$133.2	69	\$196	117	\$233.8



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### Let's Take a Break





## **Country Risk Issues**

Country Risk & Economic Analysis Bill Marsteller, Vice President Nick Lizop, Financial Economist Manli Zhang, Financial Economist Michael Monderer, Financial Economist

### April 5, 2017



### Argentina

#### > Returning To Growth

• Q4 GDP growth was 0.5%

#### > Improving Environment

- Decreasing inflation
- Fiscal deficits contained
- Stable exchange rate

#### > Policy Continuity

- Reform orientation maintained
- October elections

#### > Risks To Outlook

- High dependence on investor appetite & capital markets
- Continued austerity raises political tensions
- Nonsovereign sector is still difficult to navigate



#### > Decelerating Economic Growth

• Since 2012

#### > External Imbalances

- Large current account deficit
- Rising external debt
- High external financing requirements
- Exchange rate volatility

#### > Deteriorating Political Situation

- Growing authoritarianism
- Worsening external relations

#### > Resilient Economy

# China

#### > Economic Slowdown

• The new normal

#### > Strong External Balances

- Current account surplus
- A major destination for FDI
- Capital outflows
- Declining but still sizable foreign exchange reserves
- Exchange rate volatility

#### > Internal Stability

- Massive political apparatus
- Isolated rural and urban unrest
- Rising income inequality and widespread corruption
- Environmental degradation and health issues



#### > Deteriorating Political Stability

- Impeachment
- Elections
- Corruption
- > Slow Economic Growth
- > Relatively Strong External Balances
  - Current account surplus
  - Competitive export sector
  - Exchange rate volatility

#### > Geopolitical Risks

- North Korea
- > Wealthy and Diversified Economy







- > Brexit *Finally* Means Brexit: Long Wait Is Over
- > Massive Uncertainty
- > Hard Line Opening Positions
- > Downside Risks Dominate Every Scenario For All Parties



## **EXIM Bank in Changing Times**

James Cruse Senior Vice President Policy and Planning

April 5, 2017



### **Claim Results and Issues**

Irina Avilova Senior Claims Officer

April 5, 2017



### Short-Term Claims Received Are Down in 2017

No. Claims Received	2014	2015	2016	2017 YTD*			
Multibuyer							
Standard (ESC)	60	34	4				
Small Business (MB ENB/ENV)	62	51	36	17			
Express	26	20	20	6			
Singlebuyer							
Short-Term (ESS)	14	6	4	5			
Fin. Inst. Buyer Credit (FIBC)	10	10	11	0			
Total	157	147	105	32			
Denied	22%	20.50%	21.90%	TBD			

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### Short-Term Claims Paid Are Down in 2017

Claims Paid (\$M)	2014	2015	2016	2017 YTD*
Short-Term Multibuyer	6.46	7.61	3.85	0.22
Short-Term Singlebuyer (exporter and bank held)	14.54	10.25	6.34	0
Medium-Term	4.0	1.1	0.68	0
Total	\$25.0	\$18.9 <u>6</u>	\$10.87	\$0.22

On average about 15% of short-term claimed amounts were denied over the last 3 years

\* March 22, 2017



# Prudent Steps to Avoid Mistakes

- Pay premium (on over shipments as well)
- Establish a valid buyer obligation
- File the claim on time
- DCL, SBCL limitations
- Satisfy any special conditions/endorsements
- Treat each shipment as if it was to end up in a claim
- Follow/know the policy!

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#### Common Issues Raised by Exporters

- Disputes with the buyer
- Demurrage charges
- Shipment under Ex Works terms (and other terms, which are not in the policy)
- Covered causes of loss

#### Conclusion: <u>Follow/know the policy!</u>



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#### Regional Export Promotion Program (REPP)

Aerek Stephens REPP Program Manager

April 5, 2017



# REPP Relaunch Goals

- Increase Small Business Authorizations
- Strengthen member relationships
- Increase REPP membership across the United States
- Improve Marketing & Outreach
- Improve Tracking & Accountability Efforts

#### REPP Member Expectations

- Maintain at least one qualified, trained representative dedicated to promoting EXIM
- Organize at least 3 trade finance/EXIM events
- Reporting of lead generation
- Reporting of events
- Requesting EXIM speaker though REPP portal



### Goal 1 – Increase Small Business Authorizations

- Primary goal of REPP is to increase the number of small business authorizations and help the Bank meet its 25% small business mandate.
- Requires 100% lead generation from REPP members
- Encourage 20% lead generation from MWOB

# Goal 2 – Strengthen Member Relationships

- Bank's aim is to increase overall satisfaction of members by making improvements:
  - Collaborate to create more outreach opportunities
  - **REPP Recognition**
  - Dedicated web page for members
  - Streamlined on-line reporting (referral, events and speaker requests)
  - Amplify REPP via Social Media
  - Disbursement reports



# Goal 2 – Strengthen Member Relationships (cont'd)

- Member Education
  - Program success is dependent upon members having strong grasp of EXIM Bank products and services
  - Webinars
  - Onsite training
  - Promote subscriptions to (EXIM Blog, Facebook, LinkedIn and Twitter )



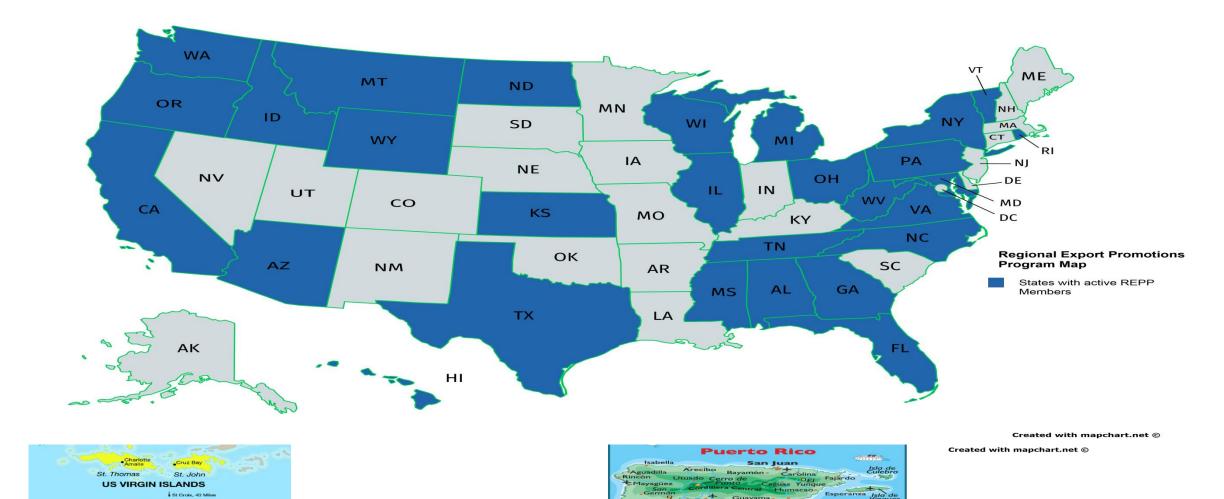
# Goal 2 – Strengthen Member Relationships (cont'd)

- Increased Communication
  - Upcoming events/webinars/Bi-monthly conference calls
  - Success stories, leads/events status
  - Member satisfaction results

#### Goal 3 – Increase REPP Membership

Caribbean

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Caribbean Sea 30 mi

🖶 worldatlas

30 km



#### Goal 4 – Increase Awareness of Marketing & Outreach

Improve use of marketing tools

Increase joint marketing

Direct email campaigns

# Goal 5 – Improve Accountability & Tracking Efforts

On-line accountability of Member Expectations

• Salesforce

• EXIM accountability





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